

**PP-02310608** – “Phonepe” option added to the payment mode

**TABLE OF CONTENTS:**

1. Introduction about requirements

2. Scope

2.1- In-Scope

2.2- Out-Scope

3. Requirements

4. Expected Benefits

5. Timeline

**HISTORY OF CHANGES:**

|  |  |  |  |
| --- | --- | --- | --- |
| **Version** | **DATE** | **AUTHOR** | **CHANGES** |
| 1.0 | June 20th | Rajee | Initial Document |
| 1.1 | July 24th | Aishwarya | Adding Phonepe to the payment option |

**GLOSARRY OF TERMS:**

|  |  |
| --- | --- |
| COD | Cash on Delivery |
| DB | Debit Card |

**ROLES:**

|  |  |
| --- | --- |
| Daniel Reddy | Business Analyst (BA) |
| Robert Wilson | Business Requestor |

**INTRODUCTION**

FLIPKART is a Singaporean Company which operates on India and has its headquarters at Bangalore. It was founded in 2007 by Sachin bansal and Binny Bansal. Flipkart has launched “**Phonepe**” option which is available under the Men’s products including dresses, electronic items, Shoes, Bags and as meaning of flipkart concerned.

**SCOPE**

**In-Scope:**

* Flipkart Services is now considering the customer’s convenience and add “Phonepe” option to the payment option.
* Login to the flipkart page using registered phone number and password.
* Select the Men’s products and directly go the “Phonepe” payment option.
* Fetching card details to the payment mode.
* Add to Cart is important we need to select the product.

**Out-Scope:**

* Rest of all other women’s items should not displayed “Phonepe” payment option.
* Rating is not displayed in that page
* Customer’s Feedback is not important
* Tracking is not important in the payment option
* COD is not necessary

**REQUIREMENTS**

**CURRENT SITUATION**

* Presently payment methods has including COD, DB and Credit Card options are there in the e-commerce page.
* Sometimes, if there is mismatch in the payment process and can redo the procedure.

**REQUIREMENTS**

* Adding “Phonepe” option to the payment mode.

**EXPECTED BENEFITS**

* Mode of payment method is easy and secured and time consuming is reduced.
* Users quickly switch to services offering better discounts using “Phonepe” payment mode.

**TIMELINE**

Implementation date is September 20, 2019.